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**Latimer, Becky**

**From:** Latimer, Becky  
**Sent:** Thursday, February 13, 2020 2:39 PM  
**To:**  
**Subject:** 2019-281-S

Dear Sandra Swarts,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
Becky Latimer



Save as PDF file and Email form  
to: [contact@psc.sc.gov](mailto:contact@psc.sc.gov)

\* Required Fields

Letter of Protest  
Docket No. 2019-281-S

Date: \* 2-13-2020

**Protestant Information:**

Name \* Sandra Swarts  
Mailing Address \* \_\_\_\_\_  
City, State Zip \* Columbia SC Phone \* \_\_\_\_\_  
E-mail \_\_\_\_\_

**1. What is your connection or interest in this case? For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of Palmetto Utilities.

**2. Please give a concise statement of your protest. (This section must be completed. Attach additional information if necessary.)**

I am strongly opposed to Palmetto Utilities' request for a sewer rate hike. Any increase to my sewer bill would impose an undue burden and create a financial hardship. Further, any increase to my sewer bill would be unfair when considering that my usage has not increased.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony?**

Yes, I wish to appear at a hearing in this proceeding and offer sworn testimony.

Signature Required: Sandra Swarts

**Latimer, Becky**

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**From:** Duke, Daphne  
**Sent:** Thursday, February 13, 2020 2:33 PM  
**To:** Latimer, Becky  
**Cc:** Easterling, Deborah  
**Subject:** FW: [External] Letter of Protest Docket No. 2019-281-S  
**Attachments:** PSC Letter of Protest Docket No. 2019-281-S.pdf

**From:** [REDACTED]  
**Sent:** Thursday, February 13, 2020 1:46 PM  
**To:** PSC Contact <Contact@psc.sc.gov>  
**Cc:** [REDACTED]  
**Subject:** [External] Letter of Protest Docket No. 2019-281-S

Please find the attached signed letter of protest regarding the rate increases for Palmetto Utilities.

They are charging the same rate for a family of 1 or 2 (mostly senior citizens) as they are charging for a family of 4, 5, 6, 7, 8 or more. This is putting an undue hardship on senior citizens on a fixed income and it is not an equitable rate. How can the CEO of Palmetto Utilities justify the flat rate increase knowing that larger families expel more waste water than small or single person households?

They should base the rate off of the City of Columbia water usage. What goes in, has to come out. Prior to Palmetto Utilities changing the way they billed for sewerage, that is how they based their rate. They should go back to basing their rate on how much water was used.

Thank you,  
 Sandra Swarts